

Winter 2013

Pipeline



Newsletter

For Customers of the Miami-Dade Water and Sewer Department



MIAMI-DADE COUNTY

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Robert A. Cuevas, Jr.
County Attorney

John W. Renfrow, P.E.
Director

Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of handicap.

It is the policy of Miami-Dade County to comply with all the requirements of the Americans with Disabilities Act.

For questions concerning your account, please contact:

Customer Service 305-665-7477
Hours: 8 a.m. - 4:30 p.m.

Internet: www.miamidade.gov/water

Improved services come with upgraded infrastructure

In order to better serve its more than 2.3 million customers on a daily basis, the Miami-Dade Water and Sewer Department (WASD) must replace and upgrade its aging infrastructure. The average age of the department's pipes is 50 years old and there are actually water pipes still in service that were installed when President Calvin Coolidge was in office (1924). And like all things that age, parts wear down and must be replaced, such as cars, roads and even parts of the human body.



For a closer look at the services you receive from WASD and how you can benefit from improving the department's pipes and plants, check out the department's video at <http://www.miamidade.gov/water>

Caleb Center temporarily closing



Beginning February 4th, the WASD Service Center located at the Caleb Center will be temporarily closed and relocated to offices on the first floor at the Dr. Martin Luther King Jr. Plaza, located at 2525 NW 62nd St. Hours of operation are 8 a.m. to 4:30 p.m. Monday through Friday.

For a complete list of WASD Service Stations, go to <http://www.miamidade.gov/water/service-centers.asp>



Did you know...

that in the course of providing water and sewer services to more than 2.3 million people in 2012, WASD also

- Installed more than 21,000 feet of water mains
- Inspected 28 miles of large (72-inch to 42-inch) concrete water distribution pipes with the 'pipe diver' technology that identifies leaks in pipes.
- Cleaned more than two million feet of sanitary sewer pipes and inspected another 1.1 million feet.

Looking to Save Money in the New Year – *WASD can help!*

If the holidays hit your pocketbook a little too hard and your New Year's resolution includes streamlining your expenses – WASD can help you save money, as well as water.

Free Showerhead when you exchange your old one

If your bathroom fixtures have not been upgraded since 1996,

the Miami-Dade Water and Sewer Department (WASD) will exchange your actual showerhead for a more streamlined, cost-effective High-Efficiency showerhead as well as provide you with a conservation kit for your home.

The shower is the second highest water user in the home, using up to 30 percent of total household water. High efficiency showerheads being exchanged by WASD use only 1.5 gallons per minute, or 7.5 gallons for a 5-minute shower, reducing water demand by at least 50 percent.

Residential High Efficiency Toilet Rebate

Miami-Dade County Single-family residential property owners or tenants, as well as multi-family property owners can replace older-model toilets with High-Efficiency models and receive a \$50 rebate with the purchase and installation of a WaterSense-certified High-Efficiency toilet. To qualify, the residential property must have been built prior to 1996.

A high-efficiency toilet is defined as a toilet that uses just 1.28 gallons per flush (GPF) or less. Toilets installed prior to 1992 use from 3.5 to 6 GPF. A household can save more than 4,000 gallons a year with a high-efficiency toilet. A family of four will save more than \$90 per year in reduced water bills and \$2,000 over the course of the toilet's lifetime.

For more information on these and other WASD rebates, go to <http://www.miamidade.gov/conservation>.

